



# User Manual

## G960, Q1S & Q1M

## Safety Precautions

This manual uses the following symbols to ensure that the XP-PEN Tablet is used correctly and safely. Be sure to read and observe the Safety Precautions.



**Do not use this product in a control system area that requires a high degree of safety and reliability.**

In such a system, this product could negatively affect other electronic devices and could malfunction due to the effect of those devices.



**Turn the power off in areas where use of electronic devices is prohibited.**

Turn the power off your tablet when onboard an aircraft or in any other location where use of electronic devices is prohibited, otherwise it may negatively affect other electronic devices in the area. Unplug the USB connector from this product and turn the power off.



**Keep the product away from infants and young children.**

Accessories to this gadget may present a choking hazard to small children. Keep all accessories away from infants and young children.



## CAUTION

**Do not place this product on unstable surfaces.**

Avoid placing this product on unstable, tilted surfaces or any locations exposed to excessive vibrations. This may cause the tablet to fall or impact surfaces which can result in damage and/or malfunction to the tablet.

**Do not place heavy objects on top of this product.**

Do not place heavy objects on the product. Do not step on, or place your body weight on this product as this may cause damage.



**Avoid extreme high or low-temperature exposure to the XP-Pen tablet.**

Do not store this product in areas that drop below 5°C or above 40°C. Avoid locations with excessive temperature fluctuations. This may result in damage to the product and its components.



**Do not disassemble**

Do not disassemble or modify this product. Doing so may expose you to heat, fire, electric shock and injury. Disassembling the product will void your warranty.



**Do not use alcohol for cleaning**

Never use alcohol, thinner, benzene or other mineral solvents that may discolor and cause deterioration to the product.



**Do not expose to water**

Be cautious of water and all liquids that may be near the tablet. Exposure to water or liquid could damage the product.



## CAUTION



**Avoid placing metallic objects and especially magnetic objects on the tablet.**

Placing metallic and/or magnetic objects on this product during operation may cause malfunction or permanent damage.



**Do not strike the pen against hard objects.**

Striking the pen against hard objects can cause damage to the pen.



**Avoid gripping the pen too tightly, and DO NOT use excessive weight/pressure on the Express Key button and pen.**

The stylus pen is a high-precision instrument. Avoid pressing too tightly on the Express Key button, and keep any objects from covering the pen to avoid potential damage. Keep the pen away from areas of high dust, contaminants, or any particulate matter that can effect or damage the pen.

## Limitation of Liability

1. XP-Pen shall in no event be liable for damages resulting from fires or earthquakes, including those caused by third parties and those arising from user misuse, abuse or neglect.
2. XP- Pen shall in no event be liable for incidental damages- including but not limited to loss of business income, interruption of business activities, corruption or loss of data – that arise from use or failure to use this product correctly.
3. XP- Pen shall in no event be liable for damage resulting from uses not documented in this manual.
4. XP- Pen shall in no event be liable for damages or malfunction arising from the connection to other devices or use of third party software.

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Thank you for purchasing the XP-Pen tablet. Our product user manual currently supports English, Russian, Japanese, German, Korean, Chinese, Italian, Spanish, and French. We apologize if your preferred language is not supported

## { I. Product Overview }

### Overview

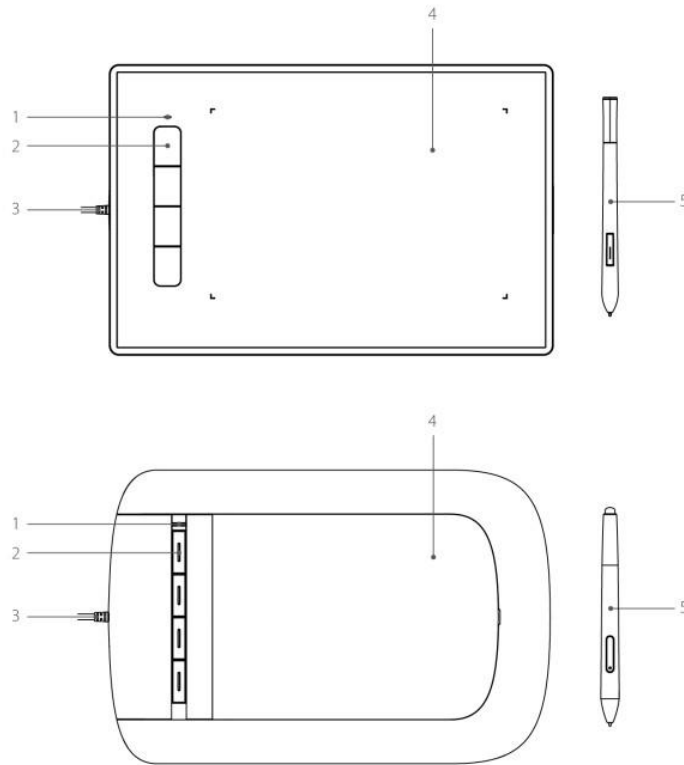


Image 1-1: Overview

- (1). Status indicator light
  - a. Blinking: Tablet connects to computer; indicator light will blink about every 3 seconds.
  - b. Solid: Stylus is in range.
  - c. No light: Stylus is out of detection range.
- (2). Express keys
- (3). USB cable
- (4). Active work area
- (5). Battery free stylus

## { II. Driver Installation }


### Supported operating systems:

Windows 10, 8 or 7  
Mac OS X 10.10 or above

### NOTES :

- (1). Uninstall any existing tablet software before attempting to install the G960, Q1S & Q1M's driver. Other tablet drivers may conflict with the G960, Q1S & Q1M's driver or prevent installation entirely.
- (2). You can download the latest driver version from the XP-Pen website ([www.xp-pen.com](http://www.xp-pen.com)) and be sure to extract the ".zip" file contents before running ".exe" or ".pkg."

### Windows

- (1). Connect the G960, Q1S & Q1M USB cable into your computer's USB port.
- (2). Please download the G960, Q1S & Q1M latest driver from the support section of our website, ([www.xp-pen.com](http://www.xp-pen.com))
- (3). Extract the ".zip" file contents before running the ".exe" file.
- (4). After a successful installation, the driver's icon (  ) will appear in your system tray and on your desktop. If the icon is not present, uninstall the driver, reboot, and repeat step 2.

### Mac

- (1). Connect the G960, Q1S & Q1M USB cable into your computer's USB port.
- (2). Please download the G960, Q1S & Q1M latest driver from the support section of our website, ([www.xp-pen.com](http://www.xp-pen.com))
- (3). Extract the ".zip" file contents before running ".pkg".



Image 2-1: Mac driver

# { III. Driver Settings UI }

## Windows

The G960, Q1S & Q1M's driver settings can be opened in two ways:  
 Double-click the driver's icon (  ) in system tray or your desktop.

### Driver UI

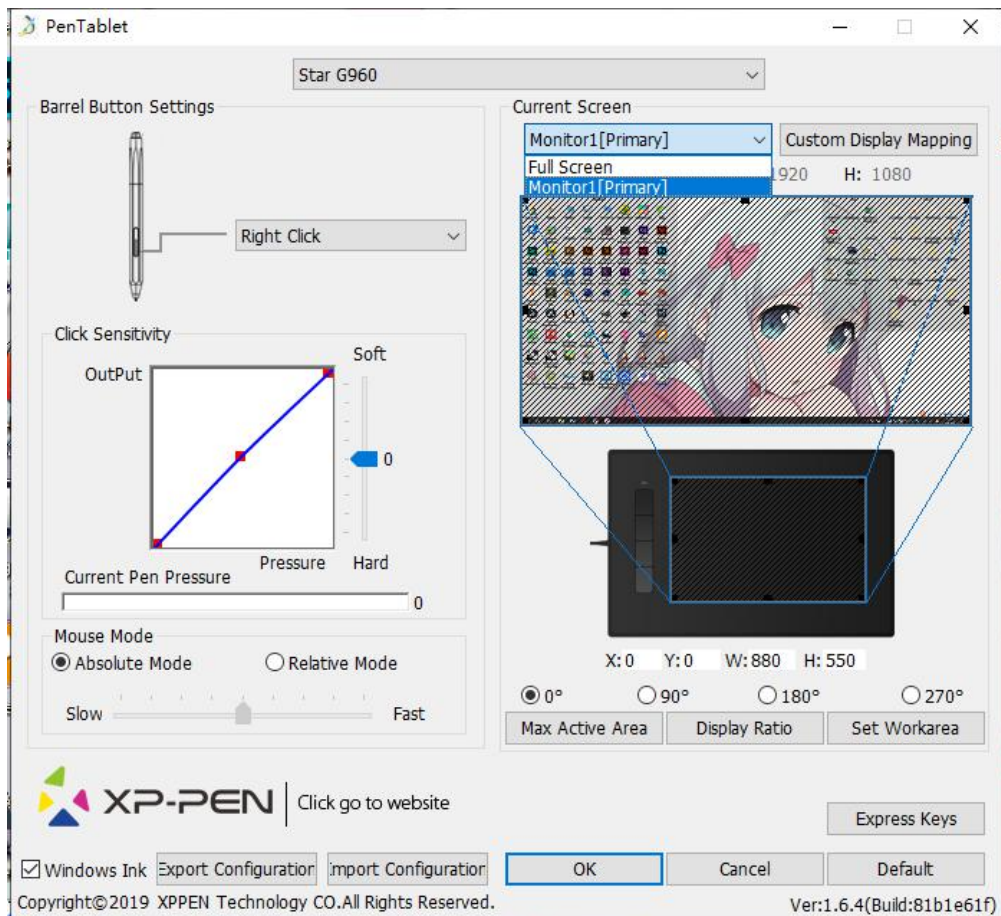


Image 3-1: UI

### 1.1. Pen Function Settings

You may customize the functions of your tablet pen's barrel button here. Use the "Function Key" option to program custom keystrokes.

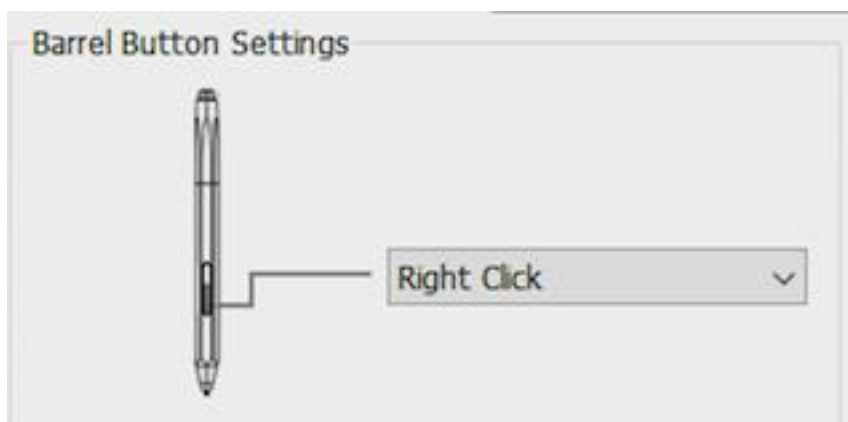


Image 3-2: Pen Functions Setting

#### Note:

Only the top side of the Q1S & Q1M stylus can support eraser function.

## 1.2. Click Sensitivity & Current Pen Pressure

You can adjust the "Output" of the pen pressure to "Press" "Soft" or "Hard" in this section. Current Pen Pressure shows the current pressure level being exerted on your tablet and can be used to test pen pressure.

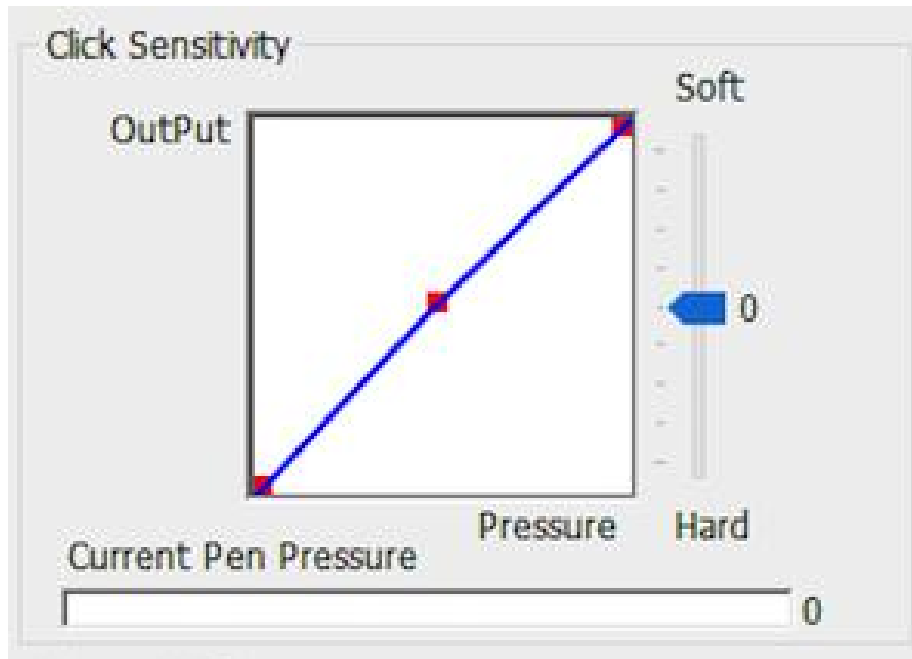


Image 3-3: Click Sensitivity & Current Pen Pressure

## 1.3. Mouse Mode

Absolute (Pen) Mode: Standard tablet mode; Each point of the tablet's work area corresponds to an absolute point on your computer display.

Relative (Mouse) Mode: Mouse mode; The tablet's work area does not correspond to absolute points on your computer display and your pen works as a standard mouse.

### Note:

Only when you are in Relative Mode can you adjust the cursor's speed.



Image 3-4: Mouse Mode

## 1.4. Current Screen

The G960, Q1S & Q1M may be configured for use with single or dual monitors.  
If only one monitor is selected, your tablet input will be limited to that particular monitor.

### Custom Display Mapping:

The dimensions of your tablet's on-screen work area can be changed here. Please click the top-left and bottom-right to customize.

### 0、90、180 & 270 angles:

The G960, Q1S & Q1M are set up for 0, 90, 180 and 270 angles and when you set it, you must also rotate your G960, Q1S & Q1M.

Left hand is 180 angles.

You may adjust your tablet's on-screen working area in this tab.

### Set Work area:

When you click the "Set Work area" button, you can use the stylus pen to customize the G960, Q1S & Q1M work area. Please click the top-left and bottom-right to customize.

### Display Ratio:

You can set your G960, Q1S & Q1M work area adjusts the tablet's on-screen working area to match your monitor's resolution.

### Max Active Area:

You can set your G960, Q1S & Q1M work area to the max.

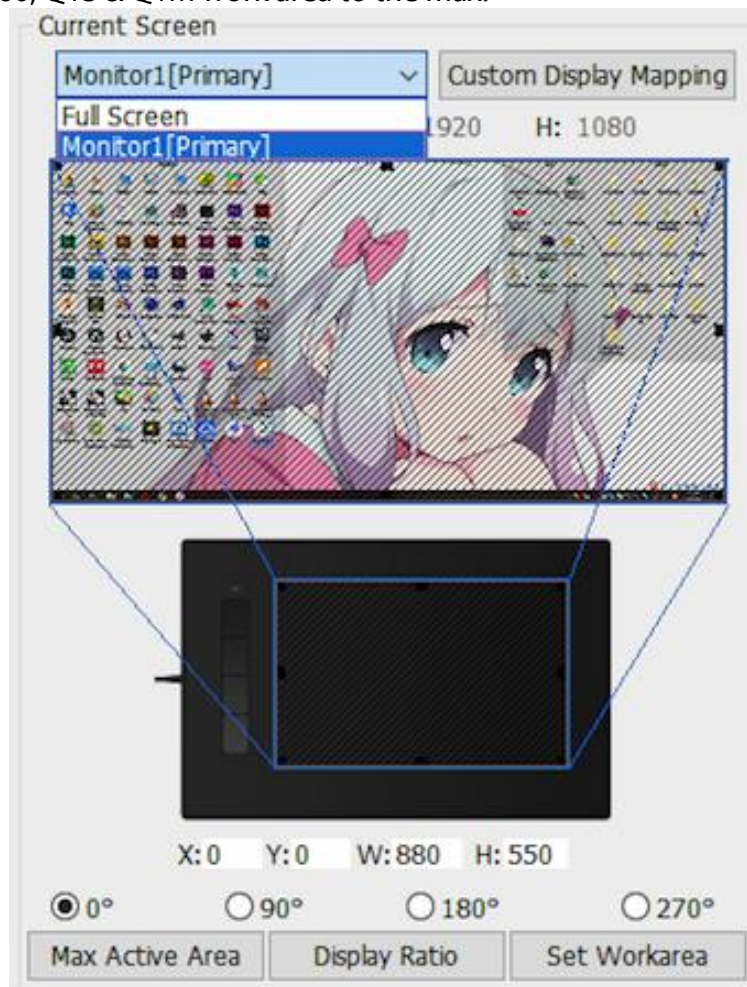


Image 3-5: Current Screen



## 1.5. Import & Export Profiles

You can use the Import & Export Profile function to save/load your barrel buttons and shortcut key settings.

### Note:

When you finish setting up your barrel buttons and shortcut keys, click the OK button to save and exit the tablet settings menu.

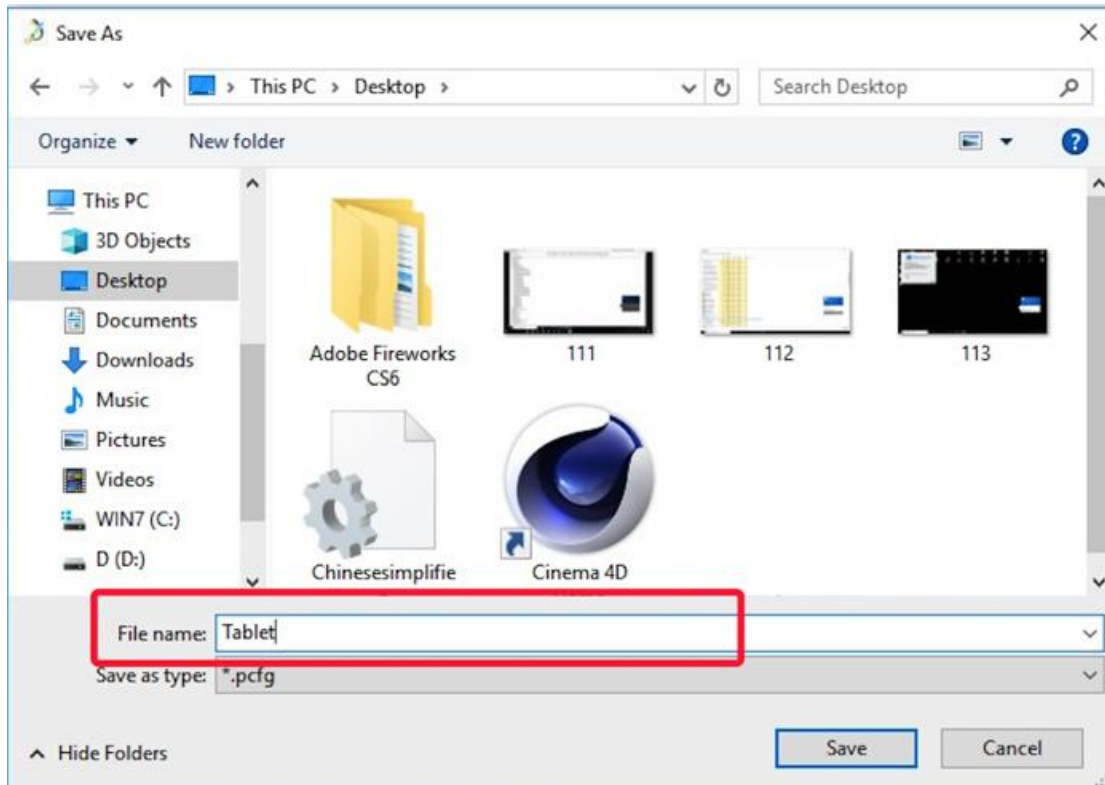


Image 3-6: Export Profile

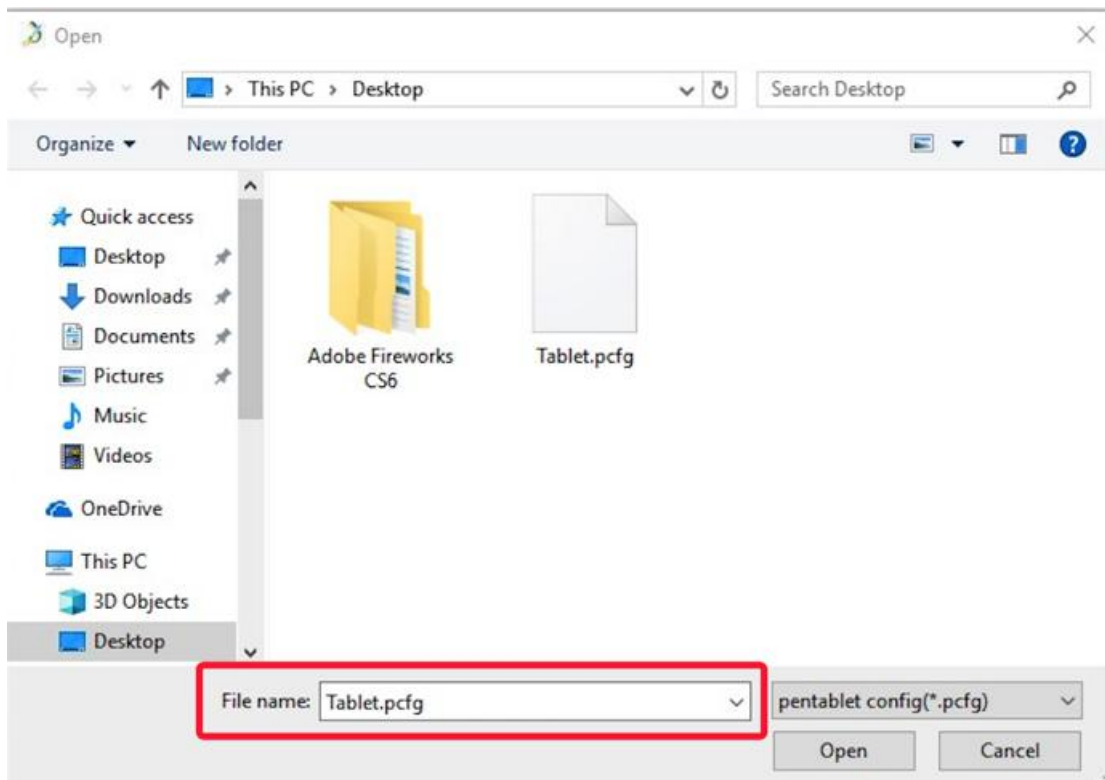


Image 3-7: Import Profile

## 1.6. Windows Ink

This capability can be toggled on and off here. Enabling this will allow support for Windows Ink and applications that run using Windows Ink.



Image 3-8: Windows Ink

## 1.7. Express Keys Setting

### Notes:

- (a). The G960, Q1S & Q1M's shortcut keys are designed to work with US English keyboards. Keys may not function correctly with the other keyboard languages.
- (b). By default, the G960, Q1S & Q1M express keys are mapped to standard Photoshop keyboard shortcuts. Keys can be customized to function efficiently in other software.

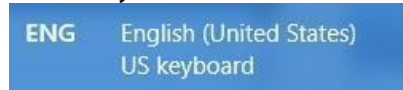


Image 3-9: Keyboard

Disable express keys: When you enable it, all of the express keys function will be disabled.

Hide hints: When you enable it and press any express key, the message will not popup on the bottom of your screen.

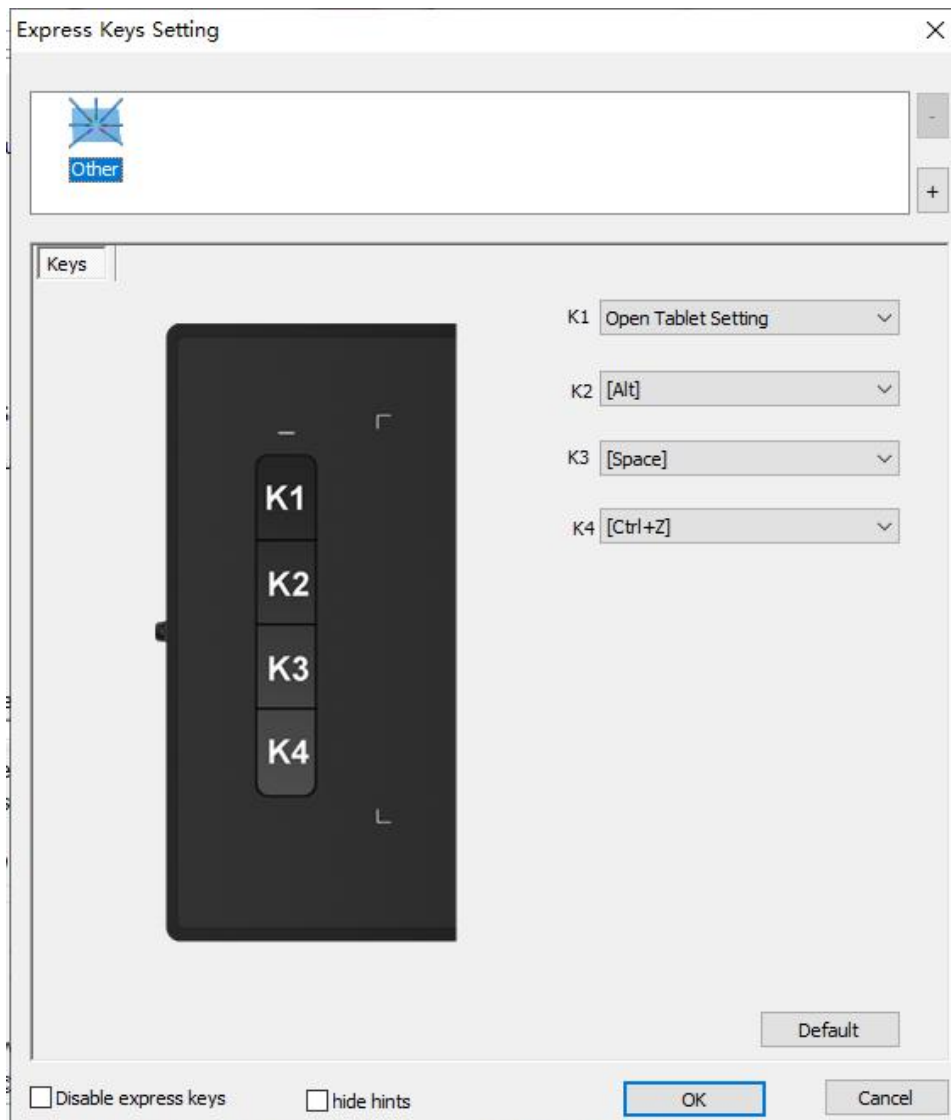


Image 3-10: Keys

In this tab, you may edit the functions of the G960, Q1S & Q1M's shortcut keys. Use the "Definition" option to program custom keystrokes.

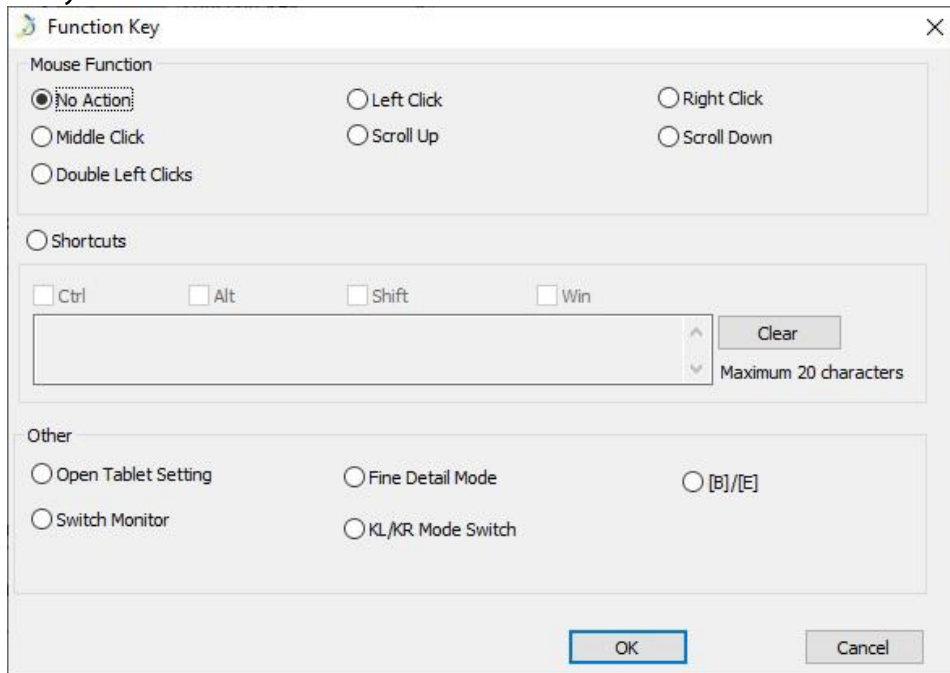


Image 3-11: Function Key

**Note:**

You can set each shortcut key for different software.  
 a. Click the "+" button to go to Select Program tab.

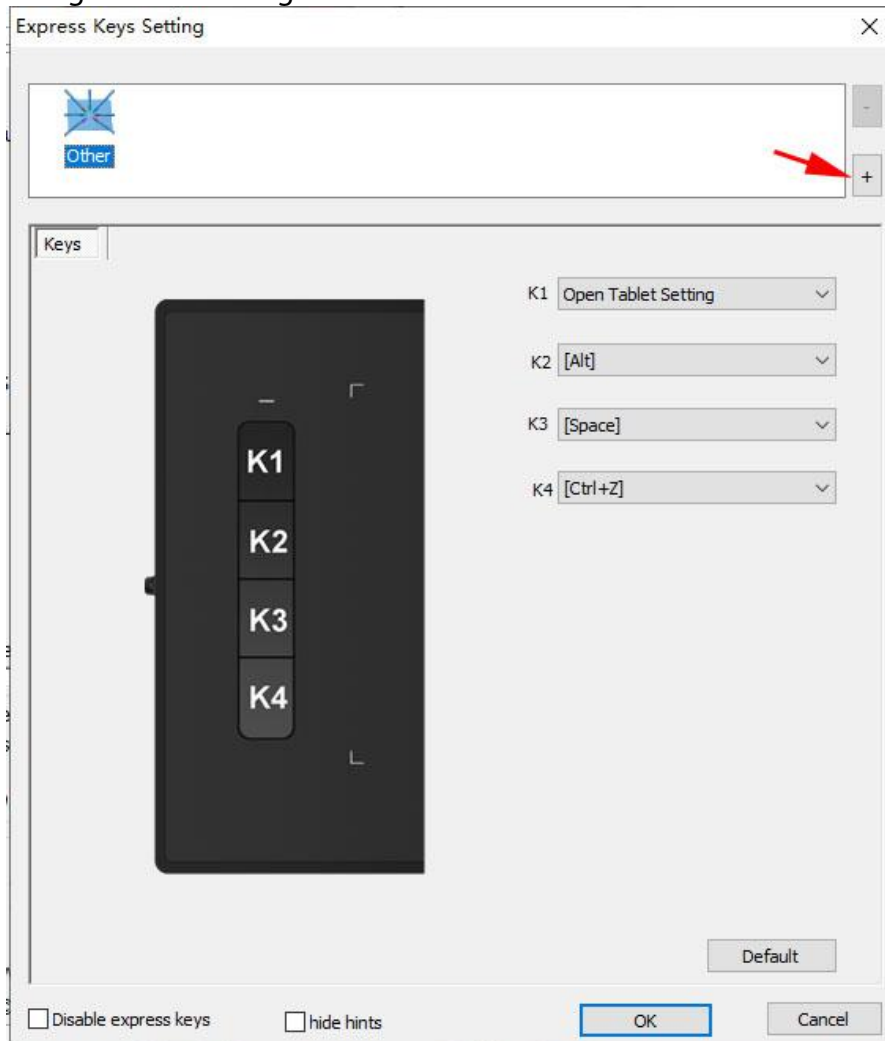


Image 3-12: Select Program

b. You can choose Default or use Browse to select your choice of software.

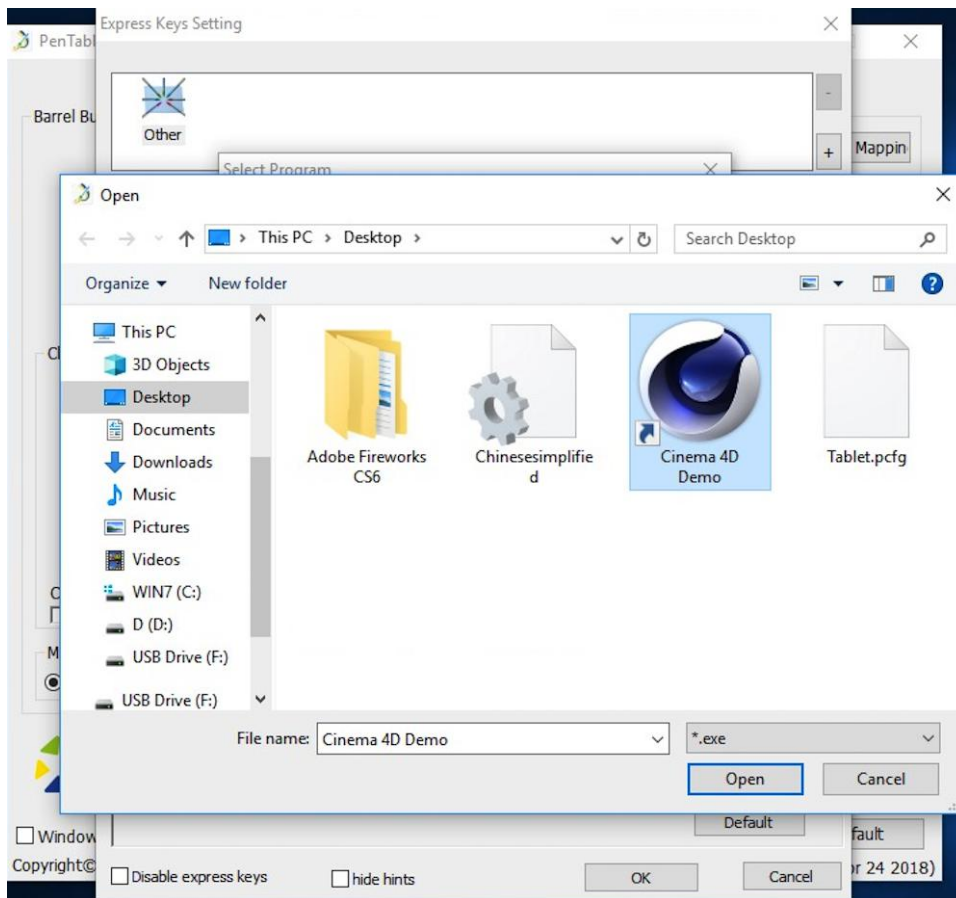


Image 3-13: Select Program

c. Return to the shortcut key settings tab, click the tablet icon, and then customize the shortcut keys. When you are finished, click "OK" and exit the tablet settings menu.

### 1.8. Default

You can click the Default button to restore default settings.

### 1.9. XP-Pen Logo

Click our logo to visit our website.

## Mac

To open the G960, Q15 & Q1M's driver settings, open Finder > Applications > PenTabletSetting.

### Driver UI



Image 3-14: Tablet Setting

## 1. Pen

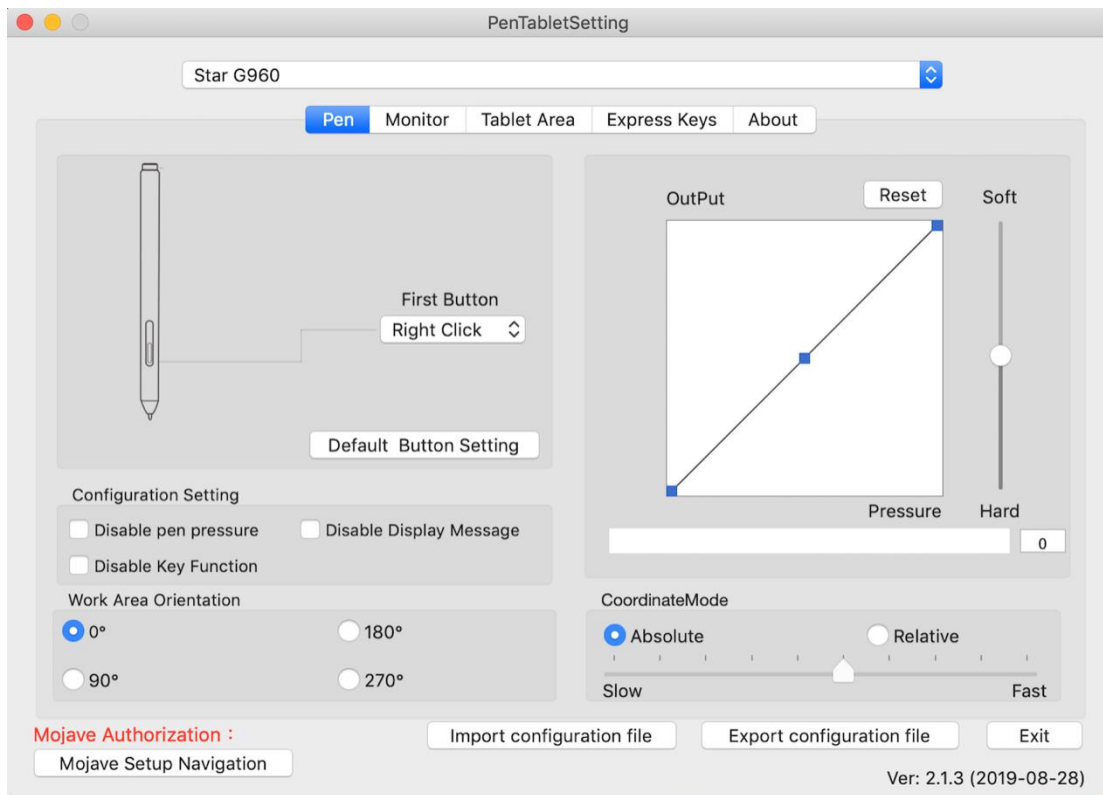


Image 3-15: Pen

**1.1. In this tab, you may customize the functions of your stylus's barrel buttons and click "Default Button Setting" to revert to manufacturer settings.**

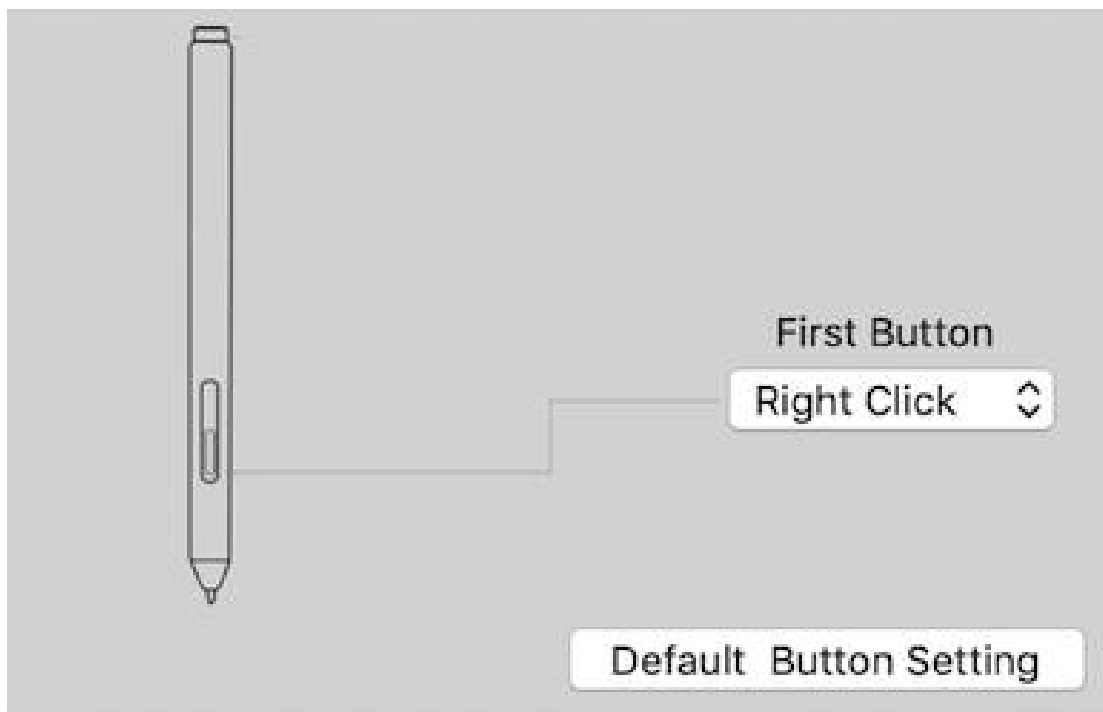


Image 3-16: Pen

**Note:**

Only the top side of the Q1S & Q1M stylus can support eraser function.

## 1.2. Configuration Setting:

Disable pen pressure: When the "Disable pen pressure" function is enabled, you can disable the pen pressure function.

Disable Key Function: When you enable it, all of the express keys function will be disabled.

Disable Display Message: When you enable it and press any express key, the message will not popup on the bottom of your screen.



Image 3-17: Configuration Setting

## 1.3. Work Area Orientation:

0, 90, 180 & 270:

The G960, Q1S & Q1M can also be configured for 0, 90, 180 & 270 angles.

Be sure to rotate the actual physical tablet as well.

Left hand is 180 angles.

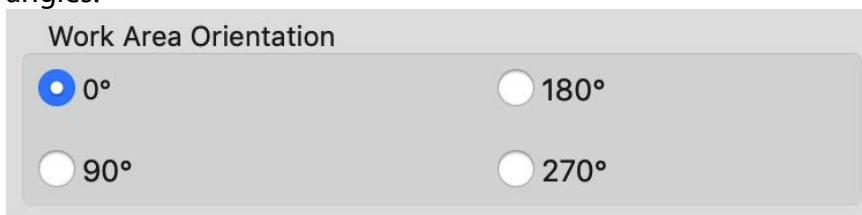


Image 3-18: Work Area Orientation

## 1.4. Output:

You can adjust pen pressure to "Output"、"Press" or "Soft"、"Hard" sensitivity on here.

It shows the current pressure level being exerted on your tablet and can be used to test pen pressure.

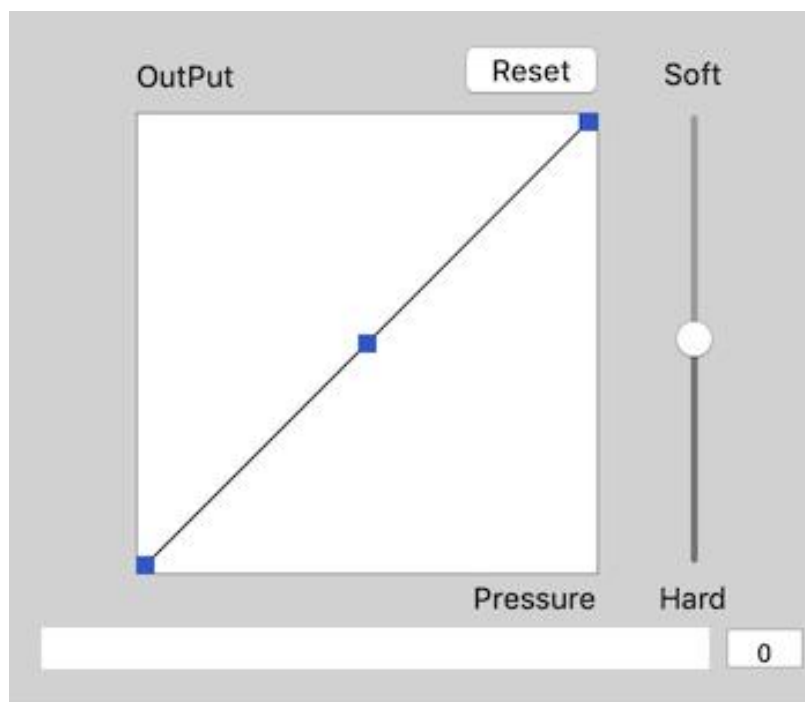


Image 3-19: Output

### 1.5. Coordinate Mode:

Absolute (Pen) Mode: Standard tablet mode; Each point of the tablet's work area corresponds to an absolute point on your computer display.

Relative (Mouse) Mode: Mouse mode; The tablet's work area does not correspond to absolute points on your computer display and works as a standard mouse.

**Note:**

Only when in Relative Mode can you adjust the cursor's speed.



Image 3-20: Coordinate Mode

### 1.6. Import & Export Profiles

You can use the Import & Export Profile function to save/load your barrel buttons and shortcut keys setting.

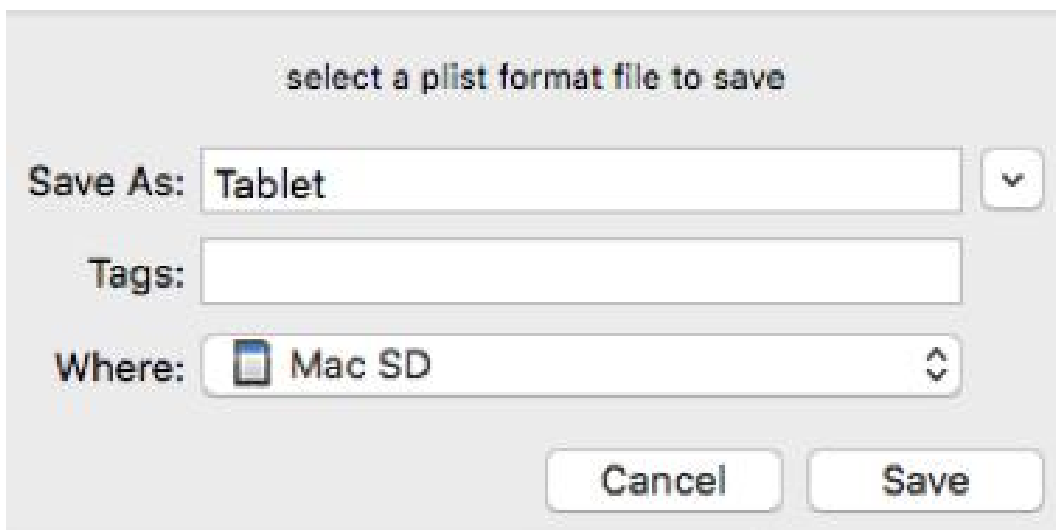


Image 3-21: Export configuration file

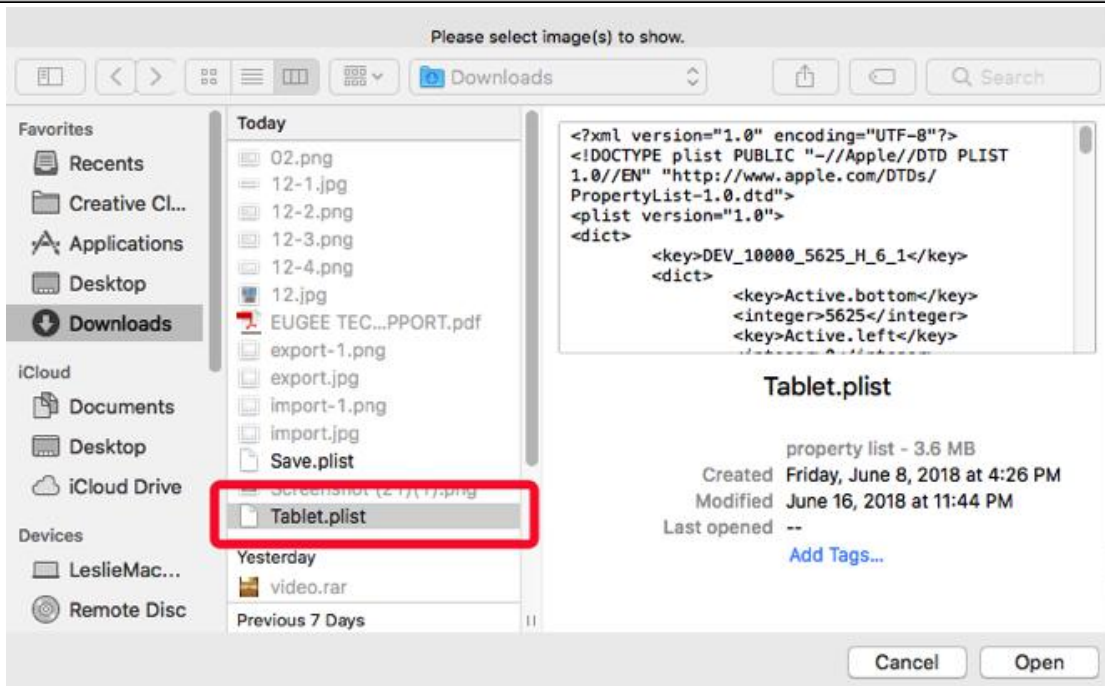


Image 3-22: Import configuration file

## 1.7. Mojave Setup Navigation

If your system Mojave, please click this button to setup your tablet and reboot.

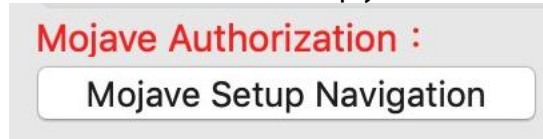


Image 3-23: Mojave Setup Navigation

## 2. Monitor

The "Monitor" tab allows you to configure G960, Q1S & Q1M for use with single or dual monitors. The tablet can also be configured to use only a portion of your display.

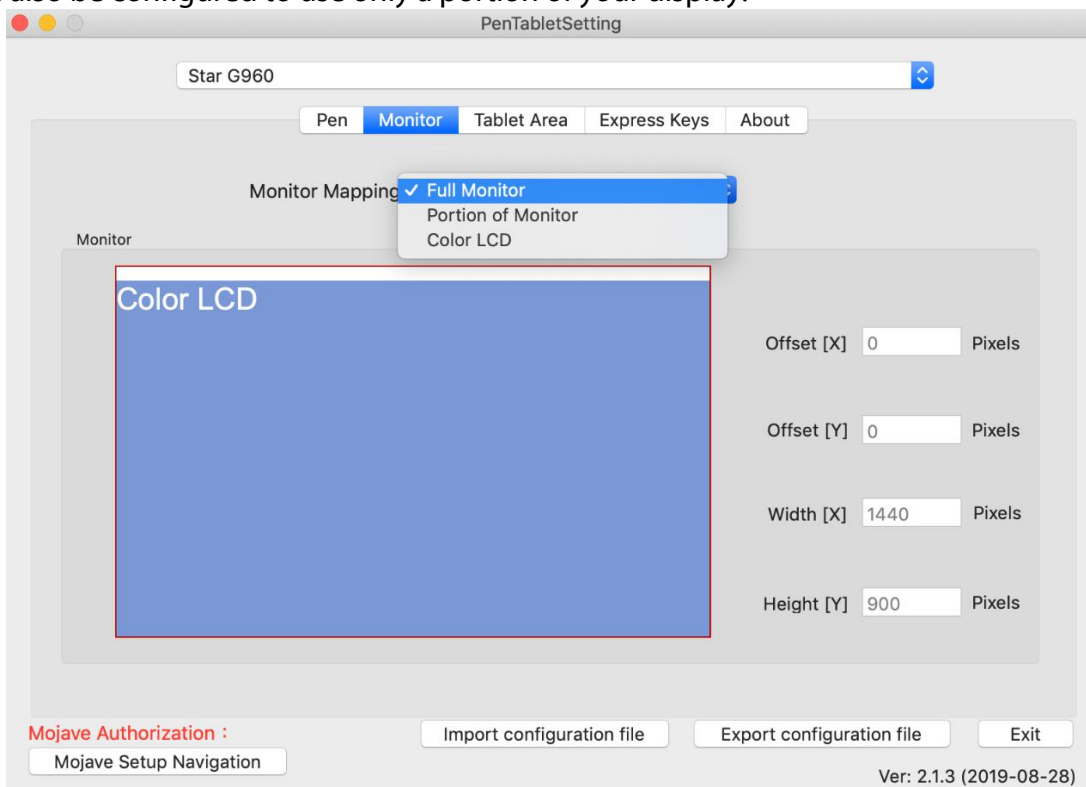


Image 3-24: Monitor



### 3. Tablet Area

You may adjust your tablet's on-screen working area in this tab.

3.1. Full Area automatically selects the largest possible working area.

3.2. Screen Ratio adjusts the tablet's on-screen working area to match your monitor's resolution.

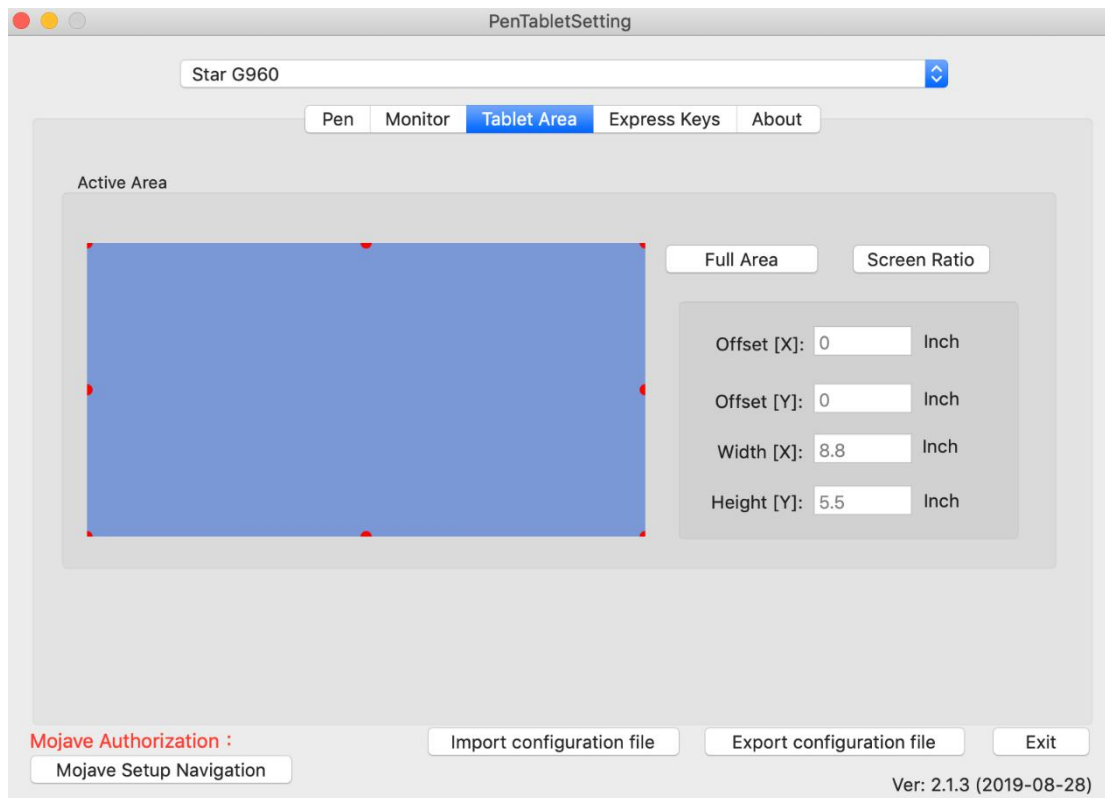


Image 3-25: Full Area

### 4. Express Keys

#### Notes:

- (a). The G960, Q1S & Q1M's shortcut keys are designed to work with US English keyboards. Keys may not function correctly with the other keyboard languages.
- (b). By default, the G960, Q1S & Q1M's express keys are mapped to standard Photoshop keyboard shortcuts. Keys can be customized to function efficiently in other software.

4.1. In the Express Keys tab, each express key has default.

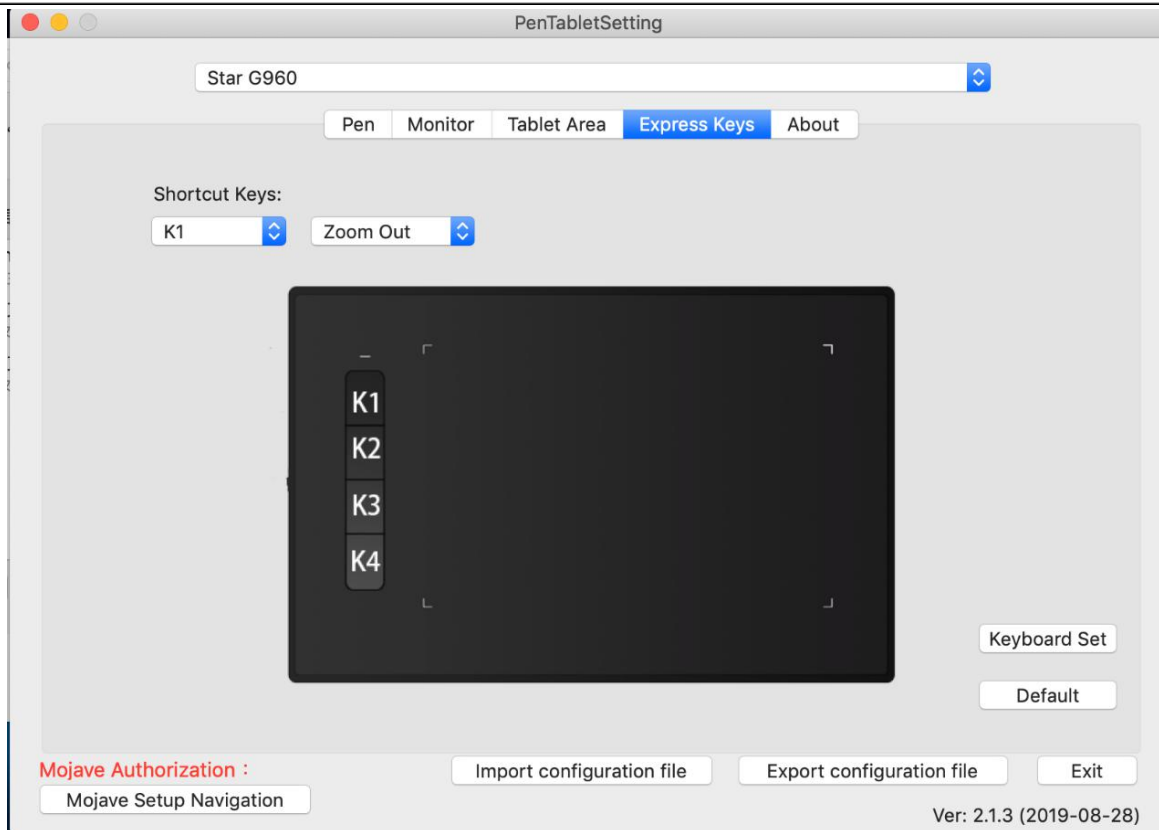


Image 3-26: Express keys

You may choose your preferred functions for the G960, Q1S & Q1M's shortcut keys. Use the "Reset Customer Defined" option to program custom keystrokes.

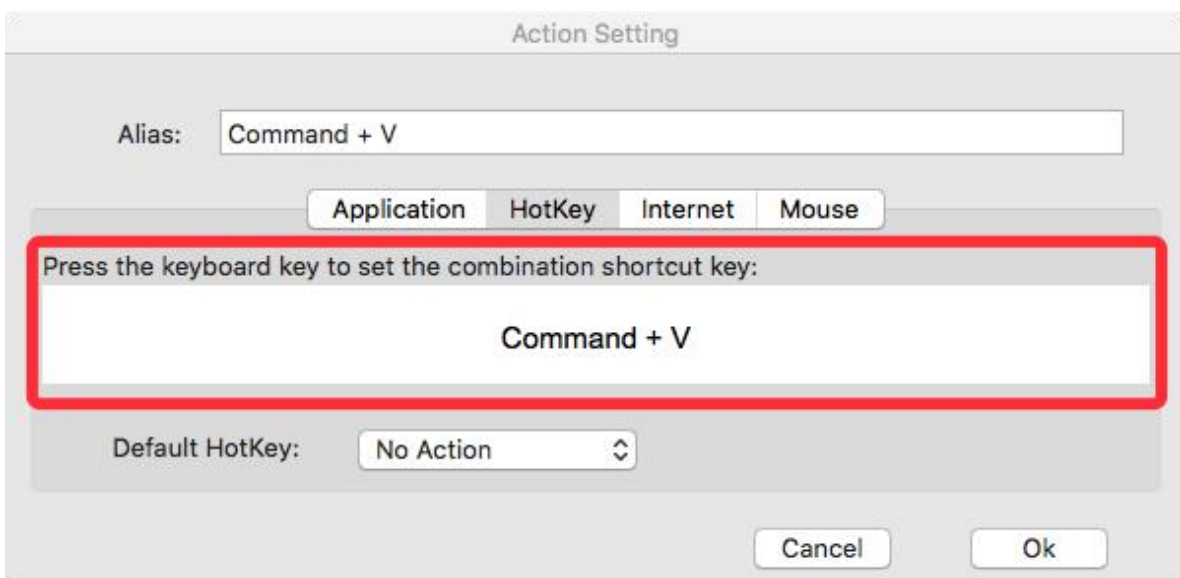


Image 3-27: Action Setting

**You can set each shortcut key for different software.**

a. Click the “+” button to go to Select Program tab.

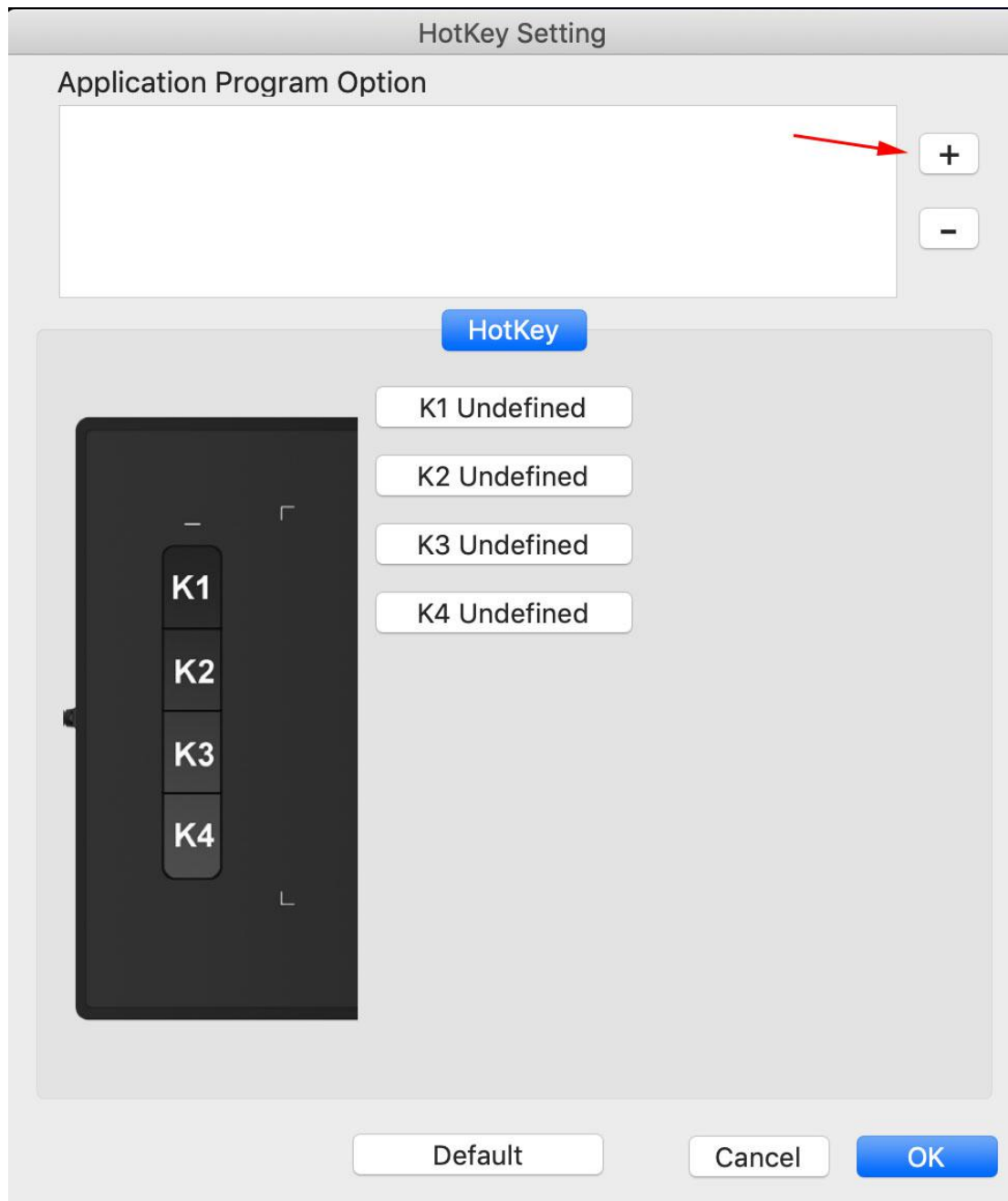


Image 3-28: Select Program

b. Your choice of software.

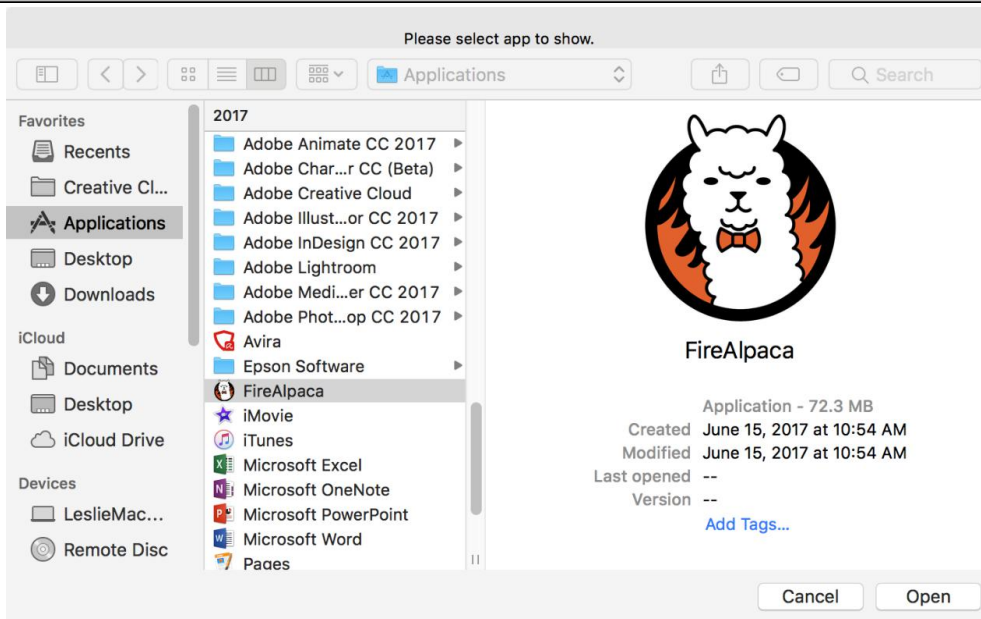


Image 3-29: Select Program

c. Return to the shortcut key settings tab, click the tablet icon then customize the shortcut keys. When you are finished, click the OK button and exit the tablet settings menu.

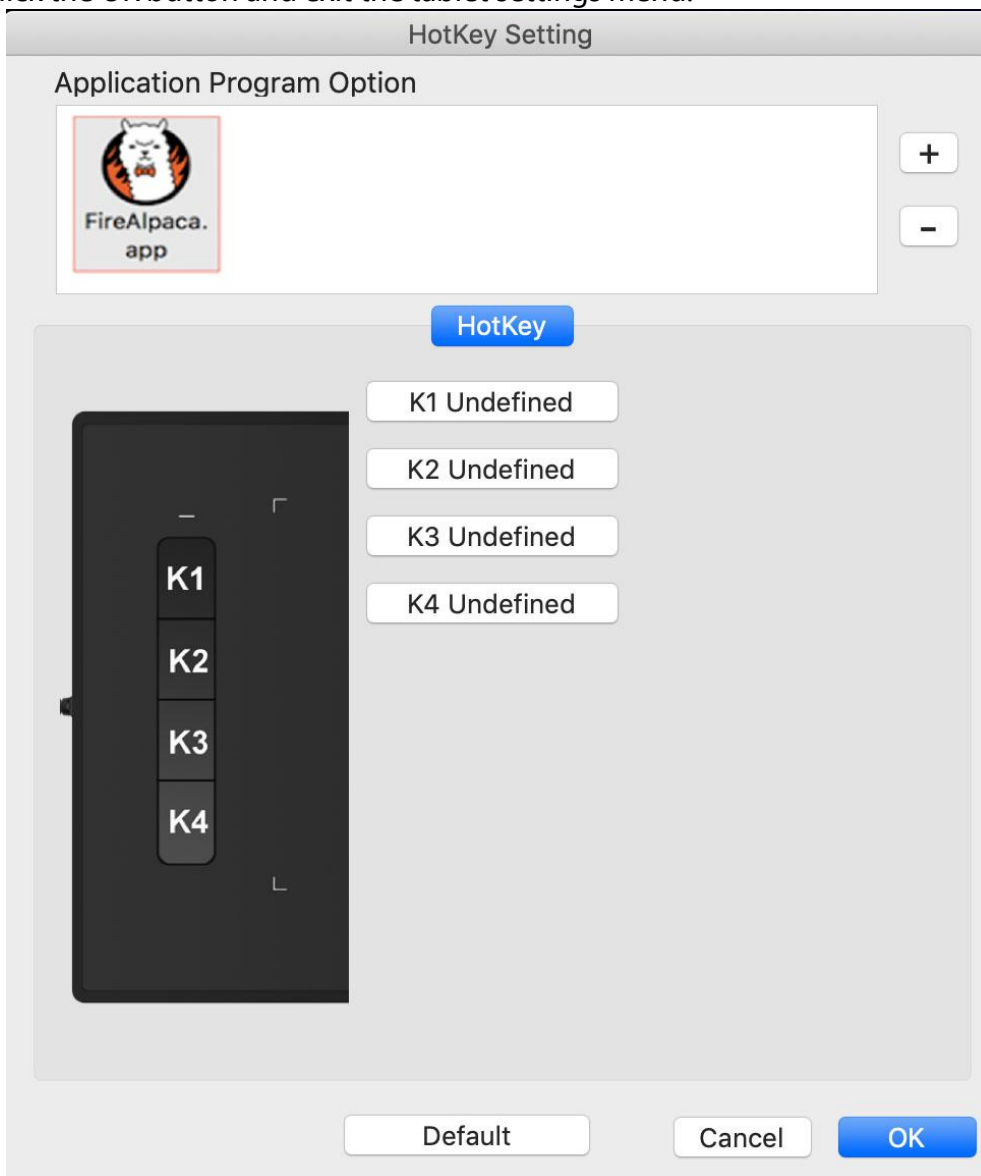


Image 3-30: Hot Key

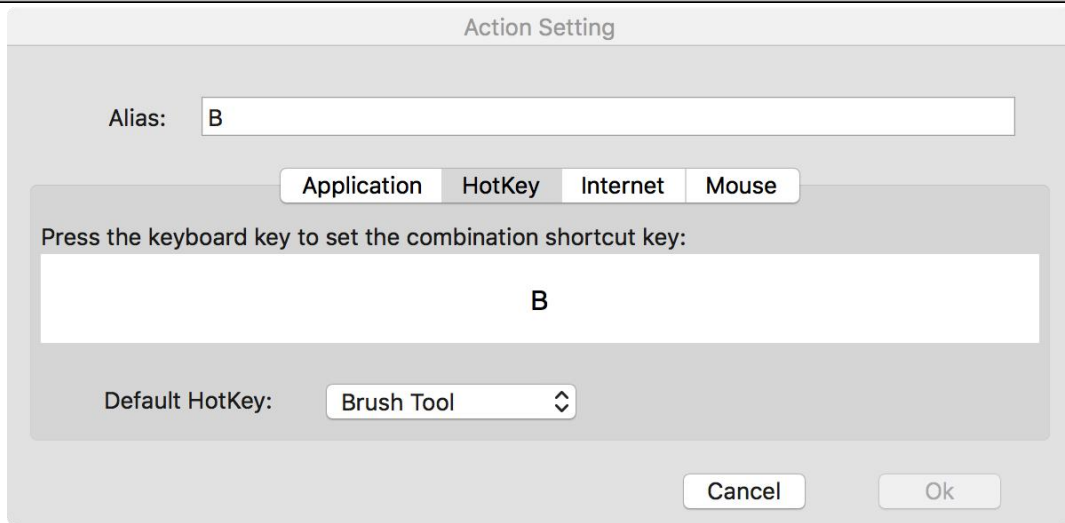


Image 3-31: Action Setting

## 5. About

This tab displays the current version of your driver software.

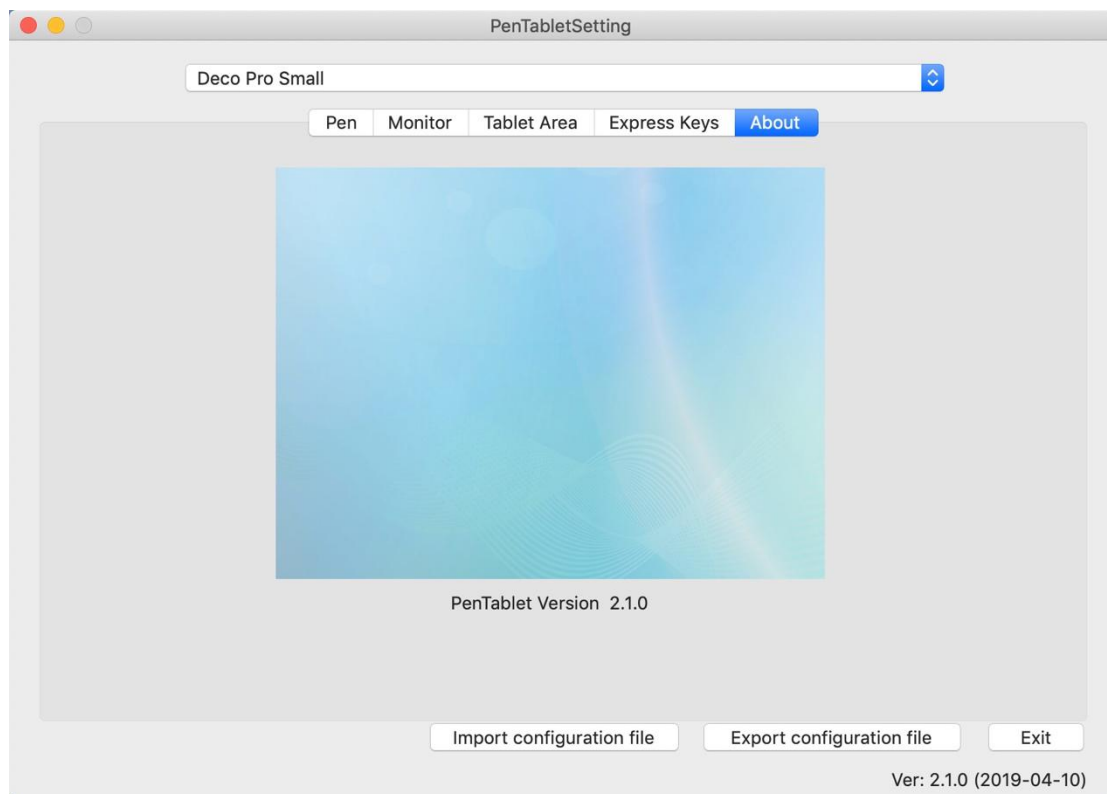


Image 3-32: About

## {IV. Driver Uninstall}

### Windows

In the Start menu, open [Settings] → [Apps & features]. Find “Pentablet” and click “Uninstall.” Follow the on-screen instructions.

### Mac

Open [Finder] → [Application] → [Pen Tablet], then click “Uninstall Pen Tablet” and follow the on-screen instructions.

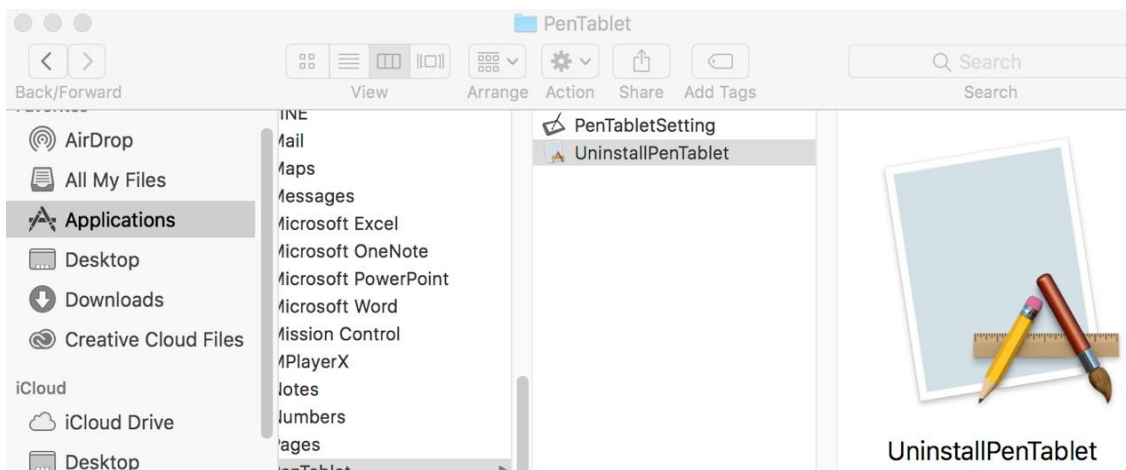


Image 4-1: Mac uninstall

### NOTE :

When attempting to reinstall the G960, Q1S & Q1M driver, be sure to reboot your computer after the uninstall is complete.


## { VI. FAQ }

### 1. I can't use the stylus to control the cursor.

Uninstall the G960, Q1S & Q1M driver. If its uninstaller will not run, run the driver's installer again, then allow it to uninstall the driver. Reboot, then connect the tablet to your computer and test your stylus. If the cursor responds to your pen input, the tablet's hardware is functional. Reinstall the G960, Q1S & Q1M's driver according to these steps (Windows):

Download the tablet's latest driver from [www.xp-pen.com](http://www.xp-pen.com), then extract the ".zip" contents onto the desktop and installation.

### 2. How do I know that the G960, Q1S & Q1M's driver installed successfully?

After installing the driver, the G960, Q1S & Q1M's driver icon  should be visible in your system tray on the bottom-right of your screen (Windows OS). Pen input will control the cursor and pressure sensitivity will be functional in the driver UI's "Pressure Test" tab.

### 3. How do I determine if a Problem is software or hardware related?

Connect and install the G960, Q1S & Q1M on a different computer. If the tablet functions properly on the new computer, you are experiencing a software issue—confirm that ALL tablet drivers (including the G960, Q1S & Q1M) are uninstalled and removed from your computer, then reinstall the G960, Q1S & Q1M.

**If you have any questions, please contact us at:**

**Web: [www.xp-pen.com](http://www.xp-pen.com)**

**Email: [service@xp-pen.com](mailto:service@xp-pen.com)**